

*The true measure of any society can be found in how it treats its most vulnerable members.*

*-Mahatma Gandhi*

# Protecting Missouri's Vulnerable Adults

## *During the COVID-19 Response*

- *If you are aware of an older or disabled adult who may be subject to bullying, abuse, neglect or exploitation, call the Missouri Adult Abuse Hotline at **1-800-392-0210***
- *If you know of COVID-19 scams or price gouging, please alert the Missouri Attorney General's Office Consumer Protection Hotline at **1-800-392-8222***
- *If you know of securities fraud or broker scams, call the Missouri Secretary of State's Investor Protection Hotline at **1-800-721-7996***
- *If you know of COVID fraud schemes, you can also report to the National Disaster Fraud Hotline at [disaster@leo.gov](mailto:disaster@leo.gov) or **1-866-720-5721***

## Known Types COVID 19 Scams (current as of 3.26.20):

- False medical cures, prevention or equipment
- Investment scams, "get rich" or "recover your money" quick schemes
- Romance scams, particularly with the increased use of on-line dating services
- Grandparents scams, with false "grandchildren" claiming to need help
- Phishing emails, texts or phone calls, claiming to be from government or helping agencies
- False charity requests to help COVID victims, front line workers or others affected by the COVID restrictions
- Inflated or false funeral pricing or scams relating to debts of deceased individuals
- Fraudulent COVID related services, such as offers to disinfect the home or run errands for vulnerable adults

## Additional Resources for Vulnerable Adults and their Caregivers

**For additional COVID response information:**

<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/>

**For additional resources to support vulnerable adults:**

<http://www.211.org/>

**For additional information on managing stress and anxiety:**

<https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html>

**For additional information from the Federal Trade Commission**

<https://www.consumer.ftc.gov/features/coronavirus-scams-what-ftc-doing>

**For additional peace of mind for investors:**

<https://www.finra.org/investors/insights/financial-peace-mind-age-coronavirus>

**For a news release from the Missouri Secretary of State:**

<https://www.sos.mo.gov/it/custom/securitiesnews.aspx?PageId=9810>

**For more information on ways to protect oneself financially during COVID:**

<https://www.consumerfinance.gov/about-us/blog/protect-yourself-financially-from-impact-of-coronavirus/>

**Stay Connected  
Not Isolated.**  
*Call a friend or family member  
you have been thinking about.*  
<https://ncea.acl.gov/>